

Usu warranty / Design by HOWE in-house design team 2011/2023 / Usu warranty



USU WARRANTY

HOWE a/s, a wholly owned subsidiary of CF Group, USA, manufactures high quality products of functional value and warrants its products against defects in materials and workmanship as follows.

As of January 1st, 2012 HOWE a/s offers a 5 (five) year guarantee against weld break-ages, defective materials, workmanship and performance under normal use. The guarantee is valid as from date of shipment.

The HOWE warranty does not apply to product failure resulting from:

- Normal wear and tear.
- Abuse, misuse, accidents or repeated knocks.
- Alteration or modification of the product.
- Improper handling/usage or improper cleaning.

Furthermore, HOWE does not warrant:

- Changes in surface finishes due to aging, scratches, markings, stains, or other. damage due to normal wear and tear, or due to contact with sharp or hard objects.
- Changes in surface finishes due to exposure to light.
- Natural variations in wood grain or the presence of character marks. This includes matching of grains, colors, or textures of natural materials.
- All service parts (meaning all moving and mechanical parts).
- Customised solutions.

In addition to regularly submitting our products to testing laboratories and performing further in-house tests to meet our own stringent requirements, we stand by our seats, backs, tops and frames. We believe we ship quality products that will meet all your needs.